

THE RETRO-ACTIVE MAINECARE ELIGIBILITY PROCESS

Questions and Answers

| QUESTION | ANSWER |
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| <p>What do I do if MaineCare ends prior to end date of the case?</p> <ul style="list-style-type: none"> For example, I have a case that expires 6/30/2019 but MaineCare coverage expires 5/21/2019. | <p>Contact Provider Relations and ask for the current authorization to be end dated on the date MaineCare Coverage expires (5/21/2019).</p> <ul style="list-style-type: none"> When MaineCare are reinstated. <ul style="list-style-type: none"> Submit a retro-active MaineCare for the remaining authorization period. |
| <p>For current courtesy reviews in the Atrezzo system, do I need to resubmit these under Retro-Active MaineCare?</p> | <p>No, when MaineCare becomes reinstated, call Provider Relations to have your Courtesy Review converted to a regular authorization.</p> |
| <p>If a courtesy CSR exists in the system and a new CSR is due, but MaineCare is still not active, do we extend the courtesy request?</p> | <p>As of 3/1/2019 a new request must be submitted under Retro-Active MaineCare Eligibility when the CSR is due. The CSR cannot be extended.</p> |

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| <p>What clinical documentation do I need to submit with my Retro-Active MaineCare Eligibility request?</p> | <p>The same clinical requirements would be valid for this request than before.</p> <p>Please ensure that the documentation covers the entire duration of the Retro-Active MaineCare Eligibility request. This includes questionnaires, treatment plans, clinical letters and other supporting documentation.</p> |
| <p>Does Retro-Active MaineCare Eligibility impact the Grant Funded process?</p> | <p>No, if your agency has grant funds available to you, you can continue to submit non-MaineCare members under your grant funds.</p> |
| <p>How do I submit my Section 21, LTSE and Baxter requests?</p> | <p>For these services, the requests will be submitted using the Service Notification Request Type.</p> <p>There are no changes in what needs to be submitted. The only change is the request type.</p> |